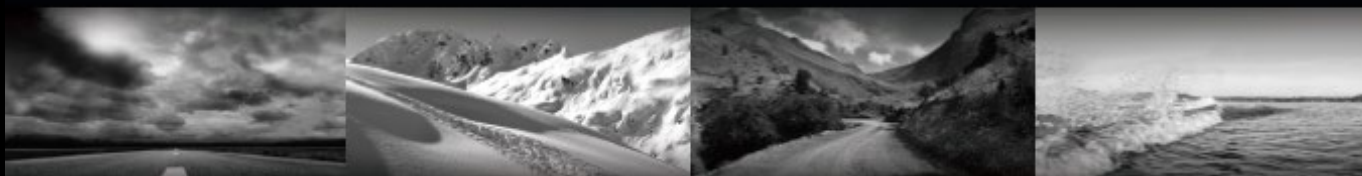




*ski-doo* *LYNX* *SEA-DOO* *ROTAX* *can-am*



# VIBE UNIVERSAL COMMUNICATION SYSTEM

## USER GUIDE

USER GUIDE

# VIBE UNIVERSAL

ENGLISH



# VIBE UNIVERSAL

## Communication System

### CONGRATULATIONS!

You've made an excellent choice with the VIBE UNIVERSAL Communication System by BRP. Get ready for a connected riding experience unlike anything you've experienced before! With VIBE UNIVERSAL, you have a true extension of the BRP ecosystem. Once installed, VIBE UNIVERSAL is integrated into your helmet and allows you to be connected to your riding group and vehicle like never before.

We've designed VIBE UNIVERSAL to be easy to install into compatible BRP helmets as well as the majority of other helmets. You will not need any tools. Once installed, you'll be able to get started in seconds with one touch click-to-connect!

Ride connected with the comm system designed for year-round use. On snow, VIBE UNIVERSAL battery life allows you to talk and listen for up to 8 hours at -20c/4F. Battery life is even better in moderate and warm temperatures.

VIBE UNIVERSAL offers a premium experience that combines harman kardon® sound, SENA® mesh technology and Bluetooth® 5.1. This system is compatible with all SENA mesh communication systems. Therefore, you can communicate with groups of 20 people, or utilize open mesh intercom mode to communicate with other SENA mesh communication systems up to 1.6 km / 1 mile in clear terrain (range can be affected by any external element (topography, tree, snow, snow dust, electric cable, rain, etc.). The design of VIBE UNIVERSAL guarantee's superior reliability and audio quality within this range.

After your ride, charge VIBE UNIVERSAL directly within the helmet using the rapid charging port at the back of the unit. Rapid charging capability ensures the VIBE UNIVERSAL Communication System charges 30% faster and is at full capacity and ready to ride whenever you are.

Please take the time to read through this manual carefully. To ensure that you do not overlook any aspect of the manual that is relevant to your safety, we recommend that you read it in the order in which it appears.

#### **WARNING**

This communication system, when installed in a BRP compatible helmet, complies with the United Nations Economic Commission for Europe regulation (ECE R22.06)

We wish you a safe and enjoyable experience every time you ride.



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## A. GENERAL

### 1. SAFETY INFORMATION

This Communication system is backed by the BRP warranty and a network of authorized dealers and distributors ready to provide the parts, service, or accessories that you may require. Genuine BRP parts should be used for replacement to maintain the warranty, consult an authorized BRP dealer.

Use this User Guide to acquaint yourself with your new Communication system and its various functions. Make sure you read and understand the contents of this guide and keep it for future reference. The information and components descriptions contained in this guide are accurate at time of publication. The illustrations in this document may not show the typical construction of the different assemblies or may not reproduce the full detail or exact shape of the parts shown, however, they represent parts which have the same or a similar function.

This guide uses the following safety alert symbol  in conjunction with signal words to indicate a potential personal injury hazard.

#### **WARNING**

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

#### **CAUTION**

Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

#### **NOTICE**

Indicates an instruction which, if not followed, could severely damage vehicle components or other property.

Simply reading this guide will not eliminate hazards. The user must understand and follow the instructions. Because of its ongoing commitment to product quality and innovation, BRP reserves the right at any time to discontinue or change specifications, designs, features, or equipment without incurring obligation. If anyone seeks to translate any portion of this guide into any language, this person must ensure that the translation is accurate.

#### **WARNING**

Replace any part showing wear or damage. Do not alter the Communication system or attach any items not recommended by the manufacturer.

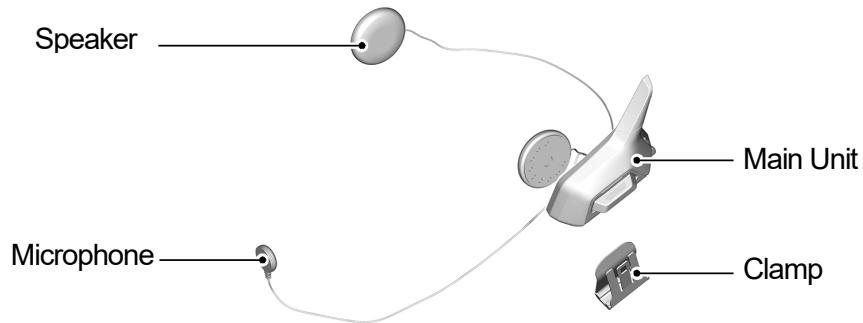
Follow all warnings and instructions provided with this communication system. For replacement instructions, contact BRP. Failure to follow all warnings and instructions can result in serious personal injury or death.

### 2. MINIMAL REQUIREMENT

To install the VIBE UNIVERSAL communication system, you must be at least equipped with a BRP compatible helmets or other compatible helmets. To be able to connect your phone to the VIBE UNIVERSAL communication system, you will need a compatible Smartphone, BRP also recommend installing the BRP GO! app on your phone to enjoy the full experience.

## B. VIBE UNIVERSAL COMMUNICATION SYSTEM

### 1. ANATOMY OF THE VIBE UNIVERSAL



#### **⚠ WARNING**

BRP recommends avoiding any accessory covering your ears as this may impair your capacity to clearly hear important surrounding noises.

#### **⚠ WARNING**

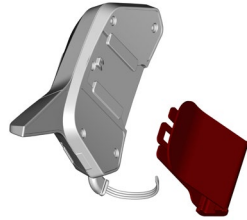
BRP recommends that you always find out about the local road safety rules regarding helmets equipped with a noise control system and/or a communication system. **Always abide to applicable laws and regulations where vehicle is driven.**



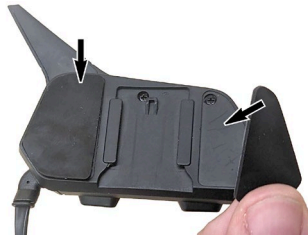
## C. VIBE UNIVERSAL WITH OXYGEN FLOW

### 1. MAIN UNIT INSTALLATION

1. Start by installing the clamp attachment on the main unit.



2. Select the 2 one sided rubber adhesives and install them on the back of the device.



3. Disconnect the two speakers and the microphone from the main module by pulling on both ends of the connector.

4. Remove the neck curtain by pulling on the back section and then unclipping the 4 front tabs.



5. For the OXYGEN FLOW Helmet, it is recommended to position the main module behind the red attachment of the protective collar (pass the clamp between the helmet shell and the protective collar).

6. Pass the three (3) connectors in the intended opening in the protective collar.



### 2. OPTION A: SPEAKERS WITH NCS

A.1. Remove the NCS (Noise Control System) from the helmet (held by Velcro™).



A.2. Remove the foam cut out from each NCS by ripping the center circle portion.



A.3. Remove the white foam inside the NCS.



A.4. Pass the speaker connection into the hole in the back of the NCS so that it points to the back of the helmet.



## C. VIBE UNIVERSAL WITH OXYGEN FLOW

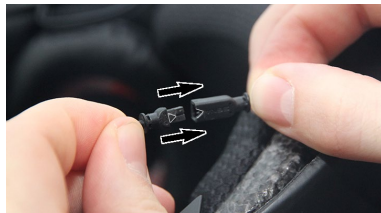
**A.5.** Using the Velcro, position and fix the speaker inside the NCS.



**A.6.** Reinstall the NCS into the helmet, making sure the openings are at the base of the helmet and the speaker cable is pointing toward the back of the helmet.



**A.7.** Reconnect the speaker cable with the BLACK female connector from the main unit. Repeat on the other side.



**A.8.** Make sure both speaker cable pass behind the Liner and do not interfere while wearing or removing the helmet.

## 2. OPTION B: SPEAKERS WITHOUT NCS

**B.1.** Remove the NCS from the helmet (held by Velcro).



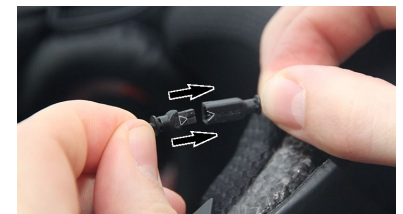
**B.2.** If no configuration with the NCS feels comfortable, the NCS can be removed from the helmet and replaced with the speaker.

**B.3.** Make sure the speaker wire is pointing toward the back of the helmet.



**B.4.** Adjust the speaker position in the helmet to maximize comfort and sound quality.

**B.5.** Reconnect the speaker cable with the BLACK female connector from the main unit. Repeat on the other side.



**B.6.** Make sure both speaker cable pass behind the Liner and do not interfere while wearing or removing the helmet.



## C. VIBE UNIVERSAL WITH OXYGEN FLOW

### 3. MICROPHONE INSTALLATION

1. Use the wired microphone for the OXYGEN helmet.



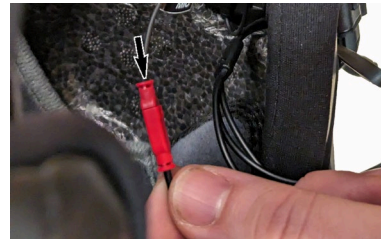
2. Clean surface using isopropyl alcohol, install the adhesive Velcro on the front of helmet and apply uniform pressure on the adhesive.

3. Position the microphone on the Velcro installed at previous step.



4. Route the microphone cable behind the left cheek pad.

5. Make sure the RED connector is plugged the right way with the arrow pointing to the Sena logo.

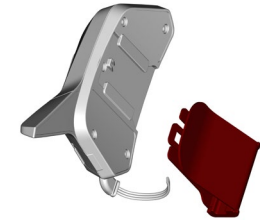


6. Make sure the right speaker wire is hidden behind the neck curtain and do not interfere while wearing or removing the helmet.

## D. VIBE UNIVERSAL WITH EXOME (MY24 and UP)

### 1. MAIN UNIT INSTALLATION

1. Start by installing the clamp attachment on the main unit.



2. Select the 2 one sided rubber adhesives and install them on the back of the device.



3. Disconnect the two speakers and the microphone from the main module by pulling on both ends of the connector.

4. For the Exome Helmet, it is recommended to position the main module in the slot provided for this purpose. Make sure the clamp is attached to the helmet shell as well as the plastic component securing the neck curtain.



5. Pass the three (3) connectors in the same opening of the neck curtain as the clamp.



## D. VIBE UNIVERSAL WITH EXOME (MY24 and UP)

### 2. SPEAKERS INSTALLATION

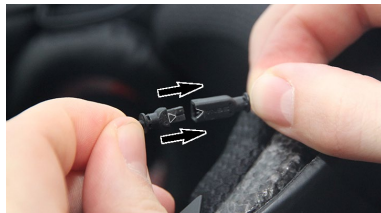
1. Remove both cheek pads from the helmet.



2. Use the speaker Velcro attachments included in the box and place them in their rightful positions on each side of the helmet.



3. Position the speakers on the Velcro attachments previously installed while making sure the speaker wires are pointing toward the back of the helmet.



4. Reconnect the speaker cable with the BLACK female connector from the main unit. Repeat on the other side.

### 3. MICROPHONE INSTALLATION

1. Use the boom microphone for the Exome helmet.



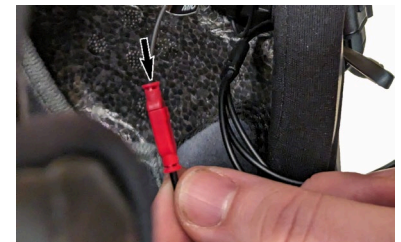
2. Clean surface using isopropyl alcohol, install the rectangular adhesive Velcro on the metallic part of the clamp inside the helmet and apply uniform pressure on the adhesive.

3. Position the boom microphone mounting plate on the Velcro.



Note: If needed, it is possible to add an additional mounting plate attachment to the microphone.

5. Route the microphone wire behind the cheek pad.



6. Reconnect the microphone RED connector to the main unit RED connector.

7. Route the wires behind the neck curtain and the cheek pads.

8. Place the cheek pads in their position.

9. Make sure the wires are hidden behind the cheek pads and neck curtain and do not interfere while wearing or removing the helmet.



## E. VIBE UNIVERSAL WITH PYRA

### 1. OPTION A: MAIN UNIT INSTALLATION (TRAIL RIDING)

**A.1.** Start by installing the clamp attachment on the main unit.

**A.2.** Select the front thin one sided rubber adhesive and the back thick one sided rubber adhesive and install them on the back of the device.

**A.3.** Install the main unit of the left side of the helmet with the clamp attachment.

**A.4.** For the Pyra Helmet, it is recommended to position the main module in the slot provided for this purpose.



### 2. OPTION B: MAIN UNIT INSTALLATION (DEEP SNOW RIDING)

**B.1.** Select either the front two sided rubber adhesive and the back two sided rubber adhesive or the Velcro and install them on the back of the device.

**B.2.** Clean surface using isopropyl alcohol, remove the protective film on either the two sided adhesive or the Velcro. Apply uniform pressure for at least 30 seconds.



### NOTICE

For active rider, BRP recommend positioning the device at least 5 mm (3/16 in) from the bottom edge of the helmet, to prevent unwanted button activation.

### 3. SPEAKERS INSTALLATION

**1.** Remove both cheek pads from the helmet.

**2.** Use the speaker Velcro attachments included in the box and place them in their rightful positions on each side of the helmet.

**3.** Position the speakers on the Velcro attachments previously installed while making sure the speaker wires are pointing toward the back of the helmet.





## E. VIBE UNIVERSAL WITH PYRA

### 3. MICROPHONE INSTALLATION

1. Use the wired microphone for the Pyra helmet.

Note: If the breath deflector or the grill are installed on the helmet, remove them.

2. Install the adhesive Velcro on the front of the helmet and apply uniform pressure on the adhesive.

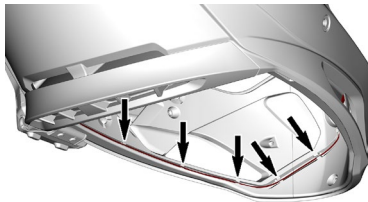
3. Install the microphone on the adhesive Velcro.

4. Route the microphone wire through the slot behind the cheek pad.

5. Route the wires behind the head liner and behind the cheek pads.

6. Place the cheek pads in their position.

7. Make sure the wires are hidden behind the cheek pads and neck curtain and do not interfere while wearing or removing the helmet.



## F. VIBE UNIVERSAL WITH OTHER HELMET

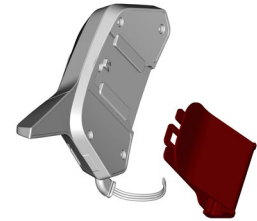
### 1. MAIN UNIT INSTALLATION

For non BRP helmets or other BRP helmets not mentioned above, various installation methods are available.

#### INSTALLATION WITH CLAMP

1. Start by installing the clamp attachment on the main unit.

2. Select the 2 one sided rubber adhesives and install them on the back of the device.



3. Position the clamp attachment between the helmet shell and the foam on the left side of the helmet.



## F. VIBE UNIVERSAL WITH OTHER HELMET

### INSTALLATION WITH DOUBLE-SIDED ADHESIVE TAPE OR VELCRO

1. Clean surface of main unit using isopropyl alcohol install a double-sided adhesive tape or Velcro on the back of the main unit.



2. Before sticking the main unit on the left side of the helmet, make sure the surface of the helmet is clean and dry.



3. Remove the protective film from the adhesive tape or Velcro and stick the main unit. Apply a uniform pressure for at least 30 seconds.



#### NOTICE

Do not pull directly on the electrical wires, as you could damage them.

## G. BRP GO! APP

### 1. DOWNLOADING THE BRP GO! APP

Use the free BRP GO! app for easy setup and management of your VIBE communication system as well as to view full support documentation.

To download the BRP GO! app, scan the following QR code.



### 2. PAIRING A DEVICE TO BRP GO!

To connect your VIBE communication system to the BRP GO! app, go the *Vibe* section in the app on your phone.

If your device is already paired with your phone, it will show in the list.

Otherwise, first pair your VIBE communication system to your phone and return to the *Vibe* section in the app.

You will then be able to connect your VIBE communication system to the app.

## G. BRP GO! APP

### 3. DEVICE MANAGEMENT WITH BRP GO!

Once your VIBE communication system is paired and connected to the BRP GO! app, many features are accessible to manage your device.

- Checking the battery level
- Changing the name of your device
- Sound management
- Microphone management
- Mesh Intercom management
- Software updates
- Access to documentation
- Microphone sensitivity

#### NOTICE

##### Microphone Sensitivity

The Microphone sensitivity can be adjusted according to your driving environment. This setting controls the microphone sensitivity. If your environment is noisy, lower the sensitivity. If the microphone has trouble picking your voice, raise the sensitivity.

For Can-Am On-Road vehicles, BRP recommends setting the Microphone sensitivity to 5. For a Ski-Doo, BRP recommends setting the Microphone sensitivity to 2.

### 4. GROUP COMMUNICATION MANAGEMENT

Once your VIBE communication system is paired to the BRP GO! app, you can now create and join a communication group within the app.

Access the *Social* section within the BRP GO! app

From this screen you can:

- Create groups
- Add and invite friends in your groups
- Share groups by mail, SMS, etc....
- Add a route to your group
- Share, or not, your position to the friends in your group
- Share, or not, the audio from our microphone to the friends in your group (Vibe Only).
- Choose between an open communication group (Open Mesh) or a private group (Group Mesh – Vibe only).

Note that this function is only available to VIBE communication system. Non-VIBE devices will not be able to join the private group.

For additional information regarding the Open Mesh feature, refer to the I.9. section of the user guide.

#### NOTICE

The Sena Device Manager allows you to upgrade firmware and configure settings directly from your PC.



**Sena Device Manager**

- Download the Sena Device Manager at [oem.sena.com/brp/](http://oem.sena.com/brp/).



## H. CHARGING THE DEVICE

### 1. Charging

To charge your device, plug the included USB C cable into the USB C port on the VIBE (located at the back of the helmet).

Note:

- The VIBE communication product will not charge if the system is on but will let you use it while it is plugged in. You need to turn off the VIBE communication system to charge it.
- Any 3rd party USB charger can be used with this product if the charger is approved by either the FCC, CE, IC, or other locally approved agencies. BRP recommends using a 1 Amp charger to use the fast-charging capability of your VIBE.
- Use of a non-approved charger may cause fire, explosion, leakage, and other hazards which may also reduce the lifetime or performance of the battery.

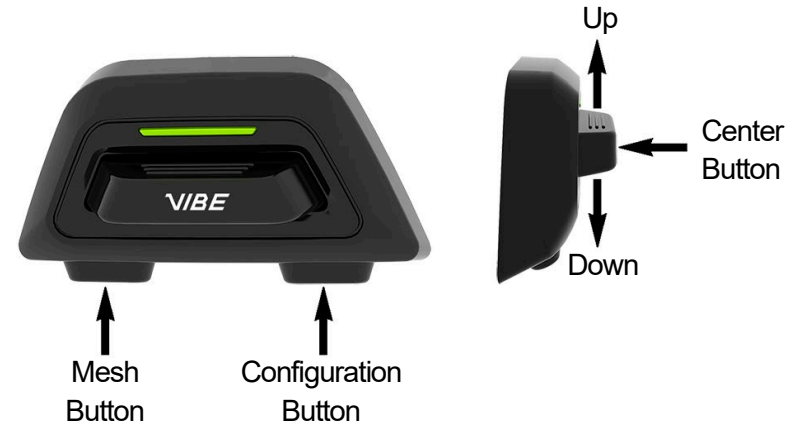
#### WARNING

BRP recommends keeping your VIBE system under surveillance while charging the battery.

- The headset is compatible with 5 V input USB-charged devices only.

## I. VIBE UNIVERSAL BASIC FUNCTION

### 1. ANATOMY OF THE USER INTERFACE



### 2. POWER ON/OFF

Press the joystick down and configuration button to turn the VIBE UNIVERSAL ON.



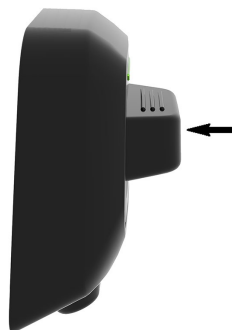
# I. VIBE UNIVERSAL BASIC FUNCTION

## 3. QUICK PAIRING

To pair your VIBE UNIVERSAL to your phone, you will first need to access the configuration menu by holding the configuration button for 3 sec. You can then go to phone pairing by tapping the “up” button once. Tap the center button to select “phone pairing”. Then, on your phone, go to Bluetooth settings and select your device in the list of available devices.

The VIBE UNIVERSAL will be in pairing mode at first start. To exit pairing mode, press the center button once.

The phone pairing can be activated when the system is off. Press and hold the 2 power on buttons for 3 sec.



## 4. VEHICLE PAIRING

The vehicle pairing is used to connect the VIBE UNIVERSAL system to the HUB. This function can be activated in the configuration menu:



Hold the configuration button for 3 sec to access the configuration menu. You can then go to vehicle pairing by tapping the “up” button twice. Tap the center button to select “vehicle pairing”. Then, on your vehicle display, go to Bluetooth settings and select your VIBE UNIVERSAL product in the list of available devices.

## 5. REMOTE CONTROL PAIRING

You can remotely control the headset using Remote Control devices (sold separately).

To pair a remote control to the VIBE UNIVERSAL, you will first need to access the configuration menu by holding the configuration button for 3 sec. You can then go to remote control pairing by tapping the “up” button 3 times. Tap the center button to select “remote control pairing”.



# I. VIBE UNIVERSAL BASIC FUNCTION

## 6. VOLUME CONTROL

There are three types of volume that can be controlled with the joystick up/down:



### VOICE PROMPT:

To change the prompt voice volume, you need to be out of the mesh intercom without music playing.

### MEDIA / MUSIC:

The music volume can be changed when the music is playing and when other users aren't talking.

### MESH / OPEN MESH:

The mesh volume can be changed when the user is in open mesh and when someone is talking.

## 7. PHONE CALL

### ACCEPT PHONE CALL:

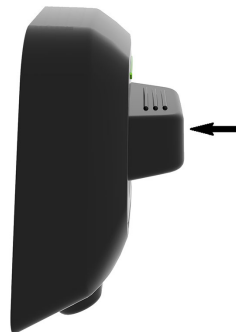
To accept a phone call press center button.

### REJECT PHONE CALL:

To reject a phone call press center for **2 sec.**

### END PHONE CALL:

To end phone call press center for **2 sec.**



## 8. MUSIC CONTROL

### PLAY / PAUSE:

Press down for **2 sec** to play or pause the music.



### FORWARD:

Press up for **2 sec** to play the next song.



### ⚠ WARNING

BRP recommends always keeping a reasonable sound level to allow outside noise to be clearly heard, for example a horn or an emergency vehicle siren.

### ⚠ WARNING

BRP recommends always keeping your focus on the road/trail. Use your VIBE UNIVERSAL communication system only when conditions are safe.

### ⚠ WARNING

Prolonged exposure to loud music can damage hearing; BRP recommends a 10 minute. break every 45 minutes of listening.

## I. VIBE UNIVERSAL BASIC FUNCTION

### 9. OPEN MESH

Open Mesh is an open group intercom function. Users can freely communicate with each other in the same Open Mesh channel and select which channel (1-9) to use through the headset. It can connect with a virtually unlimited number of users in each channel.

#### START MESH INTERCOM:

To start the mesh intercom, press the mesh bouton. You'll be automatically connected to Open mesh channel 1.

#### CHANNEL SETTING:

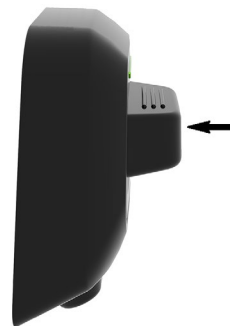
To change the channel, press the mesh button for **2 sec**. Then use the joystick to select the channel. The VIBE UNIVERSAL system has 9 channels.

#### GROUP MESH:

When in mesh, press the config button to rapidly cycle from open mesh to group mesh.

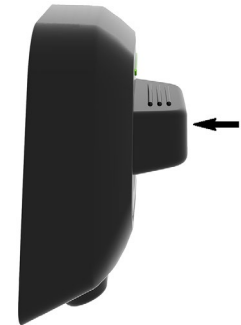
#### MUTE / UNMUTE MICROPHONE:

Press the center button to mute / unmute the microphone.



### 10. VOICE ASSISTANT (APPLE OR GOOGLE)

To use your personal voice assistant. First pair your phone. Then you can press the center bouton for **3 sec** to activate your assistant.



## J. Advance setting (Configuration Menu)

### 1. RESET ALL PAIRED DEVICES

To reset all paired devices, go in the config menu by pressing the configuration button for 3 seconds, then using the joystick go up 4 times until you hear the voice prompt "delete all pairing" and click the joystick center button.



### 2. FACTORY RESET

To factory reset your VIBE UNIVERSAL, go in the config menu by pressing the configuration button for 3 seconds, then using the joystick go up 5 times until you hear the voice prompt "Factory reset" and click the joystick center button.

## K. OTHER IMPORTANT INFORMATION

### **WARNING**

BRP recommends to keep your VIBE UNIVERSAL system under surveillance while charging the battery.

### **CAUTION**

You should not use or store this product in a car in hot weather. the battery could heat up, crack or catch fire.

### **CAUTION**

Do not continue charging the battery if it has not recharged within the specified charging time. the battery could overheat, explode or catch fire.

### **CAUTION**

Do not leave the product near flames or any other sources of heat. Do not throw the product into fire. the battery could overheat, explode or catch fire.

### **CAUTION**

Do not attempt to charge a battery with a damaged charger. This could damage the battery, cause an explosion or an accident.

### **CAUTION**

If the product becomes hot or swells during charging or use, immediately stop charging or using the product. This is most likely due to a battery malfunction.

### **CAUTION**

If you suspect the battery is swollen or damaged, stop using the product immediately. the battery could ignite or explode.

### **CAUTION**

Do not use the product in direct sunlight for an extended period. Failure to observe this precaution may damage the product and generate heat, which may cause burn.

### **CAUTION**

Do not charge the battery with an unapproved cable. This could damage the battery, cause an explosion or an accident.

## 1. MODIFICATIONS / ACCESSORIES

### **WARNING**

Remember that installing unapproved accessories or doing any communication system modification may reduce the protective effect, renders the certification, all warranty and insurance claims invalid.

Use only original parts, replacement parts and accessories that BRP has expressly approved for your communication system!

## L. TROUBLESHOOTING GUIDE

PROBLEM	ACTION
ONE SPEAKER IS NOT WORKING	<ol style="list-style-type: none"> <li>1- Check that the BLACK connector coming out of the speaker is connected to the BLACK connector on the main unit.</li> <li>2- Try connecting the working speaker into the non-working connector to identify if it is a speaker issue or a device malfunction.</li> <li>3- If connection is good, speaker might need to be replaced, contact a BRP approved dealer for replacement part.</li> </ol>
THE MICROPHONE IS NOT WORKING	<ol style="list-style-type: none"> <li>1- Check that the RED connector coming out of the microphone is connected to the RED connector on the main unit</li> <li>2- If connection is good, Microphone might need to be replaced, contact a BRP approved dealer for replacement part</li> </ol>
THE DEVICE DOES NOT TURN ON	<ol style="list-style-type: none"> <li>1- Connect a USB-C cable and charger to the VIBE UNIVERSAL communication system, the Light on the User interface should light up RED indicating charging</li> <li>2- If the Light does not turn RED, or if after 20min of charging the VIBE UNIVERSAL does not turn on, Contact a BRP approved dealer for inspection or replacement.</li> <li>3- If the VIBE UNIVERSAL communication system look swollen, hot or suddenly stopped working, the battery might be defective, stop charging and using the VIBE UNIVERSAL communication system immediately and contact a BRP approved dealer for inspection or replacement.</li> </ol>
THE DEVICE DOES NOT WORK PROPERLY	<ol style="list-style-type: none"> <li>1- If the device does not work properly, you can easily reset it</li> <li>2- Use the included charging cable, connect the VIBE UNIVERSAL and leave the device plugged in for 5 minutes. The device will be reset at the next start-up Note: The reset does not restore the headset to factory default</li> </ol>
MY PHONE DOES NOT CONNECT WITH THE VIBE UNIVERSAL COMMUNICATION SYSTEM	<ol style="list-style-type: none"> <li>1- Try to navigate into the configuration menu of the VIBE UNIVERSAL and reconnect your phone Disclaimer: not all phones are compatible with The VIBE UNIVERSAL communication system, experience may vary</li> </ol>



## M. ACCESSORIES AND SPARE PARTS

You will find a summary of all available accessories and spare parts on internet at <http://store.ski-doo.com/>

### WARNING

For safety reasons, all accessories should be approved by BRP for that specific communication system.

### WARNING

Use of replacement parts other than the ones offered by BRP may increase your risk of serious injury or death. Only use parts that are specifically designed to work with this communication system. BRP recommends that all replacement parts shall be installed by a BRP dealer.

## 1. ACCESSORIES

Original BRP accessories are available at your authorized BRP dealer. To find BRP dealers in your area, use the dealer search on the BRP website: [www.brp.com](http://www.brp.com)

## 2. REPLACEMENT PARTS

Original BRP parts are available at your authorized BRP dealer. To find BRP dealers in your area, use the dealer search on the BRP website: [www.brp.com](http://www.brp.com)

**Note:** For more information on available replacement parts, please visit our website at the following address: <http://store.ski-doo.com/>

## N. BRP SERVICE

### 1. REPAIR SERVICE

The VIBE UNIVERSAL is a BRP quality product that has been designed and manufactured using the latest development and production methods. If a repair to your communication system is necessary, please consult your authorized BRP dealer or distributor.

Upon receipt of a claim, BRP may examine the item and/or delay completion of the claim until the analysis is completed.

Even where a clear description of the original fault has been provided, if BRP discover further defaults during the repair, BRP may rectify these without a specific order if this is necessary to restore the correct functioning of the communication system.

If your communication system stops working or gets damaged while installed in your helmet, ask a BRP dealer to inspect your helmet to ensure its function and performance.

### 2. LIMITED WARRANTY

Buying your communication system at an authorized BRP dealer provides a limited warranty for purchased equipment on manufacturing defects.

The limited warranty period is 3 years from the purchasing date. Should you have a reason to complain, please contact your authorized BRP dealer.

BRP asks that you provide a precise description of the claim as well as a copy of your receipt.

## O. HOW TO CONTACT US

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### South America

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For your nearest authorized BRP dealer or distributor or for more information on BRP products, please visit our web site:

[www.brp.com](http://www.brp.com)

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